



Cirencester Local Information Centre

Sustainability Information

Our award-winning Local Information Centre is working hard to become more sustainable and environmentally friendly.

Background

In 2019 Cirencester Town Council declared a Climate Emergency. Since then the Council have undertaken Carbon Literacy certification and annual carbon footprint assessments. The Climate and Environment Committee have produced an action plan and roadmap to track and monitor our work as we progress to become carbon neutral.

What we are doing....

- Members of the team have undergone Carbon Literacy Training
- The Local Information Centre recycles the vast majority of its waste with fortnightly collections of card, paper and plastic waste. We reuse tissue and bubble wrap packaging from parcel deliveries for our packaging.
- If customers request a bag we have small recycled paper bags and recycle carrier bags donated by the community. We ask if receipts are required rather than giving them automatically.
- Customers are advised to take a photo on their mobile phone of timetables, posters and fact sheets. QR codes are placed near most visitor attraction leaflets.
- We have a 'think before we print' ethos.
- We actively encourage email instead of postage and print.
- Leaflets and posters are recycled including the opportunity for visitors and local businesses to return un-needed items.
- We have moved to only stocking cards that are supplied without plastic wrapping.
- We encourage all suppliers to reduce their packaging and ensure materials are compostable or recyclable.
- We buy from local producers who use sustainably produced materials and stock the work of local crafts people who make items from recycled materials.

- We aim to place one order a year to those companies located further afield to reduce the amount of deliveries required
- We promote eco-tourism through advertising Town Walks and selling a range of self led walking routes. We also have an Active Travel map that we offer for free, this includes walking and cycling routes around our town.
- We provide bus timetables for local routes and encourage the use of the bus.
- There is a cycle rack and bus stop outside our building.
- We offer customers water bottle refills and advertise this service.
- Staff live in the local area, cutting down journey times.
- We can advise on carparks that offer Electric Charging points
- We promote a shop local scheme for our town and encourage tourist and residents to use the local weekly markets as well as support independent business.
- We let allotment plots to local residents, promoting grow your own.
- We support local groups by advertising events such as Repair Café, Clothes Swap, Men's Shed and the Food Pantry.
- We are a Litter Picking Hub. In partnership with Cotswold District Council's Clean and Green Team we provide a lending service of litter picking equipment.

As a visitor to our town you can help us too....

- Travel to the town using public transport, take a look at our getting here page - <https://cirencester.gov.uk/travel>
- Shop local – the town is bustling with local makers and independent retailers.
- Only take what you need – if picking up free leaflets in the information centre please only take the ones that are of interest to you to avoid wastage

We are always looking for ways to improve the service we provide our visitors, so please contact us if you have any comments or suggestions about this sustainability statement or anything else that you think can improve your visit to the Local Information Centre.

Last Updated: April 2024